



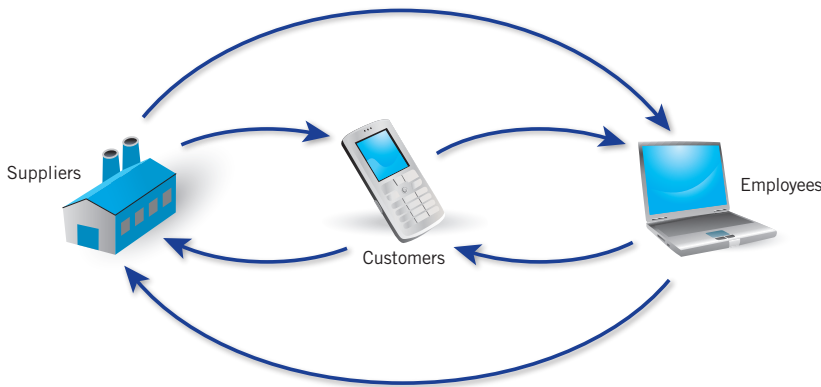
PINNACLE

Collaboration & Messaging Solutions

Connect your people to information, experts and each other

Collaboration and messaging is more than just corporate e-mail. It is the exchange of relevant and timely information with internal employees, suppliers and customers, all in an environment that is secure, scalable and mission-critical. Corporate messaging applications are as critical as traditional legacy applications and regulatory compliance requires the need for proper data retention and life cycle management of this data.

Pinnacle is proud to offer **Collaboration & Messaging Solutions** from industry leaders like Microsoft and IBM/Lotus, including virtual team workplaces and portals, secure instant messaging, e-meeting capabilities and highly available e-mail systems.



A Wealth of Knowledge Around Microsoft and IBM/Lotus Technologies

Pinnacle has helped many of our customers take advantage of the latest Microsoft or IBM/Lotus collaboration technologies. Our System Engineers have deep skills and experience in Microsoft Active Directory, Exchange, .NET and SharePoint as well as Lotus Notes and Domino. We've performed countless conversions and migrations of various e-mail systems and can integrate collaborative technologies seamlessly into your existing infrastructure. True collaboration must extend throughout your organization, to suppliers and customers as well. The ability to access knowledge, people and information in real time, where and when you need to, has become a competitive advantage. Many technologies comprise a true collaborative environment:

- Virtual team workplaces increase productivity across teams, eliminating "islands" of information.
- E-meeting capabilities reduce travel and long-distance phone costs for internal meetings and customer presentations.
- Secure instant messaging delivers "presence awareness," the ability to determine if someone is available in real time, before you pick up the phone.

Pinnacle has the skills and experience to successfully integrate these technologies into your existing environment, enabling you to be more responsive to your customers while improving your efficiency.

Solution Highlights

The Real Value of Information

In today's business environment, information has no real value if it cannot easily be shared. True collaboration must extend throughout your organization, to suppliers and customers as well.

Hosted Email

Pinnacle can take on the task of managing your e-mail environment with our hosted e-mail solution for both Microsoft and Lotus messaging.

Keep Your People Productive

Collaboration and messaging software accelerates innovation, keeping your employees productive and aware while reducing travel and meeting expenses.

Stay Agile

The fact is, closed systems interfere with business agility. By leveraging what you have today and integrating new processes with existing infrastructure, Pinnacle can help you build unified solutions that help to eliminate information "silos".

Pinnacle's Depth & Breadth

Pinnacle is simply not your traditional solution provider. We represent many of the industry's leading manufacturers along with having disciplines in Professional Services, Application Development, Managed Services and Hosting Services.

Pinnacle's Approach

We never take a generalist's approach with our customers. We always engage the proper resources to ensure our recommendations are truly the right ones for our customers. Whether it's a Technology Assessment, Infrastructure Design or Implementation, or simply a point solution, Pinnacle is focused on the customer's needs.

Hosted E-mail Solutions Made Easy

Most companies' business processes rely on e-mail messaging, therefore corporate e-mail is one of the most critical applications in the datacenter. Yet managing a corporate e-mail environment is becoming more difficult and expensive when security, spam filtering and virus protection is factored into the equation. Assign the task of managing your e-mail environment to Pinnacle with our hosted e-mail solution for both Microsoft and Lotus messaging. Under this scenario, not only do you have e-mail operational 24x7, but you've addressed the need for disaster recovery without the headaches.

Secure Messaging in an Unpredictable World

The explosive growth of the internet has created a medium for irrelevant, unwanted and often offensive communications – namely spam. Combined with potential security vulnerabilities in your messaging infrastructure, this results in a management nightmare and sleepless nights. Pinnacle can alleviate these concerns by assessing potential vulnerabilities and then taking action. Through the use of filters, spam blockers, and proper security policies around your corporate e-mail network, we can make the whole environment that much easier to manage. If you are considering extending e-mail to mobile devices, Pinnacle can also deploy handheld devices safely and securely.

Where Technology and Expertise Converge

Our Customer Approach

Pinnacle serves as a trusted advisor to companies of all sizes and across various industries. Our objective is to first understand our customer's business and the need for technology to support their operations. The value we provide stems from not only our ability to assess and advise but most importantly deliver and execute. Along with on-going support, Pinnacle's strength truly lies with our personnel and the over one hundred professional certifications we hold in various disciplines, products and services. Our people not only have deep skills and a wealth of experience, they understand today's business challenges and how to deploy technology to solve them. That is why most of our customers look to us for long term support. We look to build lasting relationships, to really understand what keeps you up at night, instead of only focusing on short-term fix.

We are constantly researching and evaluating market trends so we are ahead of the pack, ensuring we have flexible choices for our customers. In addition to our Collaboration & Messaging Solutions, we offer custom solutions for our customers in the following areas:

Managed Services	Disaster Recovery Planning & Implementation
Server Consolidation & IT Optimization	Technology Assessments & Strategic Planning
Virtualization Services	Security Assessments & Implementations
Enterprise Infrastructure Solutions	Storage Consolidation, Implementation Services for NAS and SANs
Back up & Recovery	Data De-duplication

About Pinnacle Business Systems, Inc.

For over two decades, Pinnacle has been designing and implementing flexible, scalable solutions around industry-leading platforms and technologies. With offices across the United States, we have the local depth and breadth of technical skills to ensure success on your next strategic project.

All product names are trademarks of their respective owners.

For more information, please contact Pinnacle Business Systems.

Call (800)311-0757 or visit www.pbsnow.com



PINNACLE