



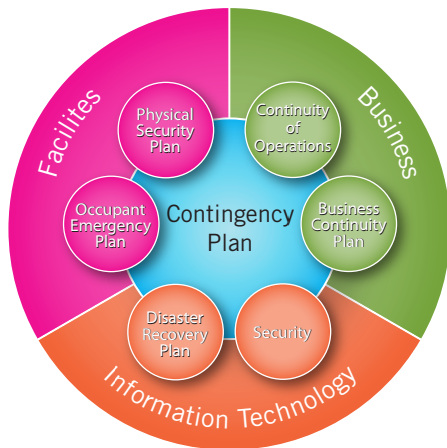
PINNACLE

Disaster Recovery & Security

Be prepared

Having the right disaster recovery and security plan will help you expect the unexpected, reduce costly downtime, and ensure your ability to recover data and operations quickly. A flexible and affordable disaster recovery and security plan, particularly one that addresses system redundancy and accessibility, will help you stay in business.

Through Pinnacle's **Disaster Recovery & Security Offerings**, you can rest assured that the infrastructure, servers, applications, networking and storage in which you have invested are secure. Pinnacle's Solution Specialists utilize years of experience and key partnerships to find our customers the right disaster recovery and security offering.



The Right Disaster Recovery Plan — Tailored to Your Environment

In today's business climate, high availability systems are no longer a luxury but a necessity. Regulatory compliance requires the need for proper data retention and life cycle management. Ensuring continuous and secure access to vital systems, applications and data can be a daunting challenge. Implementing a sound disaster recovery plan is critical in reducing downtime, and having the right security measures in place protects your critical data from unauthorized access. Your overall disaster recovery and security plan should be one that is affordable, flexible and effective. It should give you peace of mind and the assurance that your company is protected day to day, and will continue to operate during and after any unexpected event.

Pinnacle can help deliver this assurance and peace of mind through a full spectrum of flexible offerings. From developing a disaster recovery plan to hosting your production environment, Pinnacle has a solution to meet your requirements. Our Solution Specialists can assist you in developing a formal disaster recovery plan, and then test that plan to ensure success. Through our high availability partners, we can build your infrastructure to be resilient and fault-tolerant to minimize downtime. There are also options to utilize Pinnacle's data centers for disaster recovery through our shared infrastructure model. This offering is very cost effective for companies that don't wish to manage a second, redundant environment.

Solution Highlights

Be Proactive

An agile, affordable disaster recovery and security plan will help you stay in business.

Outstanding Support

Pinnacle's Solution Specialists have decades of experience and certifications to give you peace of mind and assurance that your company is protected and prepared day to day.

Business Continuity

The continuity of your business operation and data integrity depends on an IT infrastructure designed for accelerated disaster recovery.

Collocation and Managed Services

Pinnacle has partnered with several collocation providers across our coverage areas to offer solutions ranging from simple collocation of your hardware infrastructure to fully managed application hosting services.

Be prepared

Third-party security experts are available from Pinnacle to ensure that your data is safe and will not be compromised.

Pinnacle's Depth & Breadth

Pinnacle is simply not your traditional solution provider. We represent many of the industry's leading manufacturers along with having disciplines in Professional Services, Application Development, Managed Services and Hosting Services.

Pinnacle's Approach

We never take a generalist's approach with our customers. We always engage the proper resources to ensure our recommendations are truly the right ones for our customers. Whether it's a Technology Assessment, Infrastructure Design or Implementation, or simply a point solution, Pinnacle is focused on the customer's needs.

Hosting Services for Complete System Redundancy

For some companies, high availability is simply not enough to meet their service level agreements. For these firms, downtime is not an option, and having completely redundant IT systems in another physical location is the only solution acceptable. Building on our high availability solutions, we have made a significant investment in technological resources, data centers and telecommunications to provide completely redundant services. Pinnacle offers a number of collocation and hosting options to fit your environment. These facilities are fully redundant and can extend Service Level Agreements (SLA) of 99.9% uptime, to ensure your critical applications remain available seven days a week, twenty four hours a day.

Ensure Your Information is Safe Through our Security Assessment

Understanding the nature and severity of threats is critical for effective prevention and response. To make informed decisions executives need insight into system exposure, the potential for loss and the impact on their enterprise mission. Pinnacle Security Specialists are available to ensure that your data is safe and will not be compromised. We focus on:

- Security Consulting
- Device Management
- Vulnerability Assessments
- Compliance
- Security Monitoring

Where Technology and Expertise Converge

Our Customer Approach

Pinnacle serves as a trusted advisor to companies of all sizes and across various industries. Our objective is to first understand our customer's business and the need for technology to support their operations. The value we provide stems from not only our ability to assess and advise but most importantly deliver and execute. Along with on-going support, Pinnacle's strength truly lies with our personnel and the over one hundred professional certifications we hold in various disciplines, products and services. Our people not only have deep skills and a wealth of experience, they understand today's business challenges and how to deploy technology to solve them. That is why most of our customers look to us for long term support. We look to build lasting relationships, to really understand what keeps you up at night, instead of only focusing on short-term fix.

We are constantly researching and evaluating market trends so we are ahead of the pack, ensuring we have flexible choices for our customers. In addition to our Disaster Recovery & Security Practice, we offer custom solutions for our customers in the following areas:

Managed Services	Collaboration & Messaging Solutions
Server Consolidation & IT Optimization	Technology Assessments & Strategic Planning
Virtualization Services	Security Assessments & Implementations
Enterprise Infrastructure Solutions	Storage Consolidation, Implementation Services for NAS and SANs
Back up & Recovery	Data De-duplication

About Pinnacle Business Systems, Inc.

For over two decades, Pinnacle has been designing and implementing flexible, scalable solutions around industry-leading platforms and technologies. With offices across the United States, we have the local depth and breadth of technical skills to ensure success on your next strategic project.

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For more information, please contact Pinnacle Business Systems.

Call (800)311-0757 or visit www.pbsnow.com



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