COLLABORATION & MESSAGING SOLUTIONS

At Pinnacle, we help you connect your people to information, experts and each other.

Collaboration and messaging is more than just corporate e-mail. It is the exchange of relevant and timely information with internal employees, suppliers and customers, all in an environment that is secure, scalable and mission-critical. Corporate messaging applications are as critical as traditional legacy applications and regulatory compliance requires the need for proper data retention and life cycle management of this data.

Pinnacle is proud to offer **Collaboration & Messaging Solutions** from industry leaders such as Microsoft, IBM, Cisco, and Avaya, including virtual team workplaces and portals, secure instant messaging, e-meeting capabilities and highly available e-mail systems.

A Wealth of Knowledge Around Collaboration Technologies

Pinnacle has helped many of our customers take advantage of the latest collaboration technologies. Our System Engineers have deep skills and experience in Microsoft Active Directory, Exchange, .NET, SharePoint as well as IBM, Cisco and Avaya Solutions. We have performed countless conversions and migrations of various e-mail systems and can integrate collaborative technologies seamlessly into your existing infrastructure. True collaboration must extend throughout your organization, to suppliers and customers as well. The ability to access knowledge, people and information in real time, where and when you need to, has become a competitive advantage. Many technologies comprise a true collaborative environment:

• Virtual team workplaces increase productivity across teams, eliminating "islands" of information.

• E-meeting capabilities reduce travel and long-distance phone costs for internal meetings and customer presentations.

• Secure instant messaging delivers "presence awareness," the ability to determine if someone is available in real time, before you pick up the phone.

SOLUTION HIGHLIGHTS

The Real Value of Information
In today's business environment, information has no real value if it cannot easily be shared. True collaboration must extend throughout your organization, to suppliers and customers as well.

Hosted Email
Pinnacle can take on the task of managing your e-mail environment with our hosted e-mail solutions.
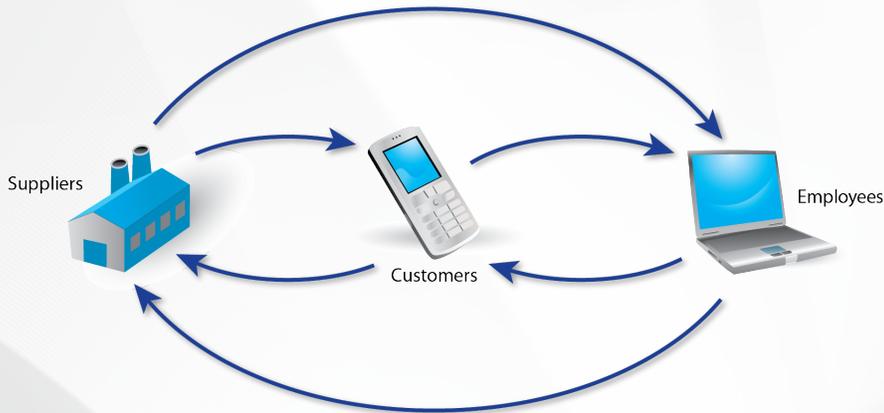
Keep Your People Productive
Collaboration and messaging software accelerates innovation, keeping your employees productive and aware while reducing travel and meeting expenses.

Stay Agile
The fact is that closed systems interfere with business agility. By leveraging what you have today and integrating new processes with existing infrastructure, Pinnacle can help you build unified solutions that help to eliminate information "silos".

Pinnacle has the skills and experience to successfully integrate these technologies into your existing environment, enabling you to be more responsive to your customers while improving your efficiency.

Suppliers

Customers

Employees

Hosted E-mail Solutions Made Easy

Most companies' business processes rely on e-mail messaging, therefore corporate e-mail is one of the most critical applications in the datacenter. Yet managing a corporate e-mail environment is becoming more difficult and expensive when security, spam filtering and virus protection is factored into the equation. Assign the task of managing your e-mail environment to Pinnacle with our hosted e-mail solutions. Under this scenario, not only do you have e-mail operational 24x7, but you have addressed the need for disaster recovery without the headaches.

Secure Messaging in an Unpredictable World

The explosive growth of the internet has created a medium for irrelevant, unwanted and often offensive communications – namely spam. Combined with potential security vulnerabilities in your messaging infrastructure, this results in a management nightmare and sleepless nights. Pinnacle can alleviate these concerns by assessing potential vulnerabilities and then taking action. Through the use of filters, spam blockers, and proper security policies around your corporate e-mail network, we can make the whole environment that much easier to manage. If you are considering extending e-mail to mobile devices, Pinnacle can also deploy handheld devices safely and securely.

ABOUT PINNACLE

Pinnacle offers proven collaboration and messaging soultions that is backed by more than 25 years of experience delivering end-to-end technology solutions that drive value to the business and return on your investment. Our engineers and project managers are local, accessible and collectively hold over 100 certifications in various disciplines, products and services. Plus, Pinnacle has partnerships with multiple vendors — ensuring a custom solution that is comprised of the technologies you need to meet the growing demands of your business. We are constantly researching and evaluating market trends so we are ahead of the pack, ensuring we have flexible choices for our customers. In addition to our collaboration and messaging solutions, we offer custom solutions for our customers in the following areas:

• Compute
• Storage
• Data Protection
• Virtualization
• Assurance
• Networking
• Managed Services
• GRC/Security
• Unified Communications

For more than 25 years, Pinnacle has been designing and implementing flexible, scalable solutions around industry-leading platforms and technologies. With offices across the United States, we have the local depth and breadth of technical skills to ensure success on your next strategic project.

Contact us today to learn more!
866-PINNACLE
www.PBSnow.com

PINNACLE