PINNACLE

Rapidly growing IT environments often outpace the implementation and testing of backup systems, including the validation of recovering operational servers and data; consequently, a technology manager's greatest fear can be not knowing for certain if the organization's critical computing environments and data they contain can be quickly recovered. In response, Pinnacle Business Systems (PBS) can provide a Backup and Recovery Assessment to assess what is, and specifically what is not, being backed up, and your ability to recover from equipment and environmental failures.

PBS technicians are subject matter experts in evaluating Avamar, Tivoli, Backup Exec, Networker, and IBM BRMS backup solutions for Microsoft, VMWare, AIX, Linux, and IBM i midrange environments operating on a wide range of storage platforms, but regardless of the specific technologies in use, PBS can evaluate your existing IT infrastructure from a perspective of Backup & Recovery.

Methodology

This Backup and Recovery Assessment will be performed using a proven, best practices methodology that will deliver detailed information on the recoverability of the existing critical IT infrastructure, as well as recommendations for remediation of recoverability gaps. Using this methodology PBS will:

- Conduct an initial interview with IT decision makers and those responsible for Backup & Recovery to identify critical infrastructure

- Work with IT managers to determine if legal or regulatory requirements for retention and / or recovery of data are being considered

- Review existing backup strategy for frequency and content of existing backups

- Review existing backup policies related to data retention and reuse of physical and virtual media

- Identify if the ability for bare-metal recoverability exists for identified critical infrastructure

- Identify if recoverability is regularly tested for individual files, databases, and operating systems

- Identify gaps in backups for files, databases, and operating systems

- Evaluate the ability of the existing backup infrastructure (software and hardware) to meet the organizational requirements

- Evaluate media reuse and storage if applicable

Review

Upon completion of the analysis and documentation, PBS will review the findings and remediation document with your organization's key stakeholders providing the following:

- Prioritized recommendations for remediation of backup infrastructure

- Prioritized recommendations for elimination of recoverability gaps for files, databases, and operating systems

PBS will work closely with your team to architect new solutions for any improvements, which may include recommendations for new products or services. If services are required, Pinnacle can provide a detailed scope of services and level of effort for evaluation, and if you choose to pursue, a Statement of Work (SOW).

Pricing and Timeframe

A typical assessment can be performed within 3 to 5 days, depending on the amount of identified critical infrastructure to assess. Contact your account representative to set up a discovery call, and PBS will provide a fixed fee for delivering this service.

Get Started Today

To initiate your assessment or to learn more, connect with your PBS account representative. If you are a new customer, email us at info@pbsnow.com or reach us at www.pbsnow.com/contact-us/.

PINNACLE